



**Q. What is e-KYC?**

Ans. e-KYC (Know Your Customer) is a mechanism to verify the identity of an Aadhaar number holder through an online electronic KYC service. The e-KYC service provides authenticated instant identity verification.

**Q. Is it mandatory to have the e-KYC done?**

Ans. Yes. e-KYC refers to the process of identifying and verifying the uniqueness of the registered user. It is a mandatory process that must be completed at the time of registering with PARIVESH.

**Q. What is the procedure for e-KYC?**

Ans. e-KYC, also known as electronic Know Your Customer, is part of the registration process. The user is required to enter the PAN number and the system will validate the PAN from NSDL through APIs. For other entities, the user is required to enter the CIN number and the system will validate the CIN from the MCA server.

**Q. Is it required to do e-KYC again in the new PARIVESH if it has already been done in the existing one?**

Ans. No. In the case of an entity registered in the existing PARIVESH, the same login credentials can be used.

**Q. Who is required to do e-KYC?**

Ans. All entities are required to comply with e-KYC. e.g., private companies/central PSUs/state PSUs/government departments/joint ventures; individual project proponents; consultants.

**Q. Can users update their profiles?**

Ans. Yes, all users can update their profiles. If there are any changes in the information provided during registration, then the user is required to update their profile post-registration.

**Q. How can users update their profiles?**

Ans. As of now, users can only update their mobile numbers by clicking on the "Update Profile" option.

**Q. Is the CIN mandatory for entity validation?**

Ans. A Corporate Identification Number (CIN) is a unique identification number that is assigned by the Registrar of Companies (ROC) to companies registered in India. The CIN is compulsory for every company, as this unique CIN helps in the authentication of the registered entity.

**Q. What should companies do if they have LLIN instead of CIN? In the case of companies that didn't have CIN/LLIN, what to do?**

Ans. If companies have LLIN in place of CIN, then they cannot use it for registration. CIN is a mandatory requirement for companies and is fetched from the Ministry of Corporate Affairs.

**Q. Why is a PAN number required?**

Ans. PAN numbers are mandatory for the registration of all entities. The system checks for redundancy from the PARIVESH DB and validates the PAN number.

**Q. Is PAN validation mandatory and for whom?**

Ans. Yes, PAN validation is mandatory for individuals, private limited, LLP, state PSU, central PSU, state government, central government, a joint venture (govt + govt), the joint venture (govt + Pvt), joint venture (pvt + Pvt), and others.

**Q. What is the procedure for e-KYC in respect of individual project proponents?**

Ans. During the registration process for e-KYC, the user is required to enter the PAN number in the "PAN of Entity" field and the system will validate the PAN from the NSDL DB through APIs.

**Q. What is the procedure for e-KYC in respect of EIA Consultants?**

Ans. The existing users within the PARIVESH system need to follow the KYC process and will not be allowed to carry out any transactions on PARIVESH without completing KYC processes for the relevant project. Legacy users will be encouraged to re-register themselves by providing necessary details such as PAN in the case of individuals, CIN, and PAN in the case of entities and government departments.

**Q. Can e-KYC be done without CIN and PAN?**

Ans. No, the user cannot do e-KYC without CIN and PAN. The CIN is compulsory for every company, as this unique CIN helps in the authentication of the registered entity, and the PAN number is mandatory for the registration of all the entities.

**Q. Is Aadhaar authentication mandatory for registration on PARIVESH?**

Ans. Yes. PARIVESH registration requires Aadhaar authentication.

**Q. If Aadhaar is not available, how can one register in PARIVESH?**

Ans. Aadhaar is required for registration under our policy.

**Q. Is it mandatory that the registered mobile be linked to Aadhaar?**

Ans. Yes, the registered mobile must be linked to Aadhaar.

**Q. If users forget their login id and/or password, what should they do?**

Ans. In case, the user forgets their login id or password, they can click on the "Forget Password" option after logging in.

**Q. Can users change their passwords?**

Ans. Yes, the user can change their password by following the following steps:

Step 1: Log into the PARIVESH portal.

Step 2: The user will be directed to their dashboard.

Step 3: The user can find the "Change Password" option after clicking on the drop-down list icon on the left-hand side of their dashboard.

**Q. Can users change their login ID?**

Ans. No, a user cannot change their login ID.

**Q. Can users change their mobile numbers?**

Ans. Yes, the user can change their mobile number.

**Q. Can multiple people make an application on behalf of the same entity?**

Ans. Yes, multiple people can make an application on behalf of the same entity depending on the rights mapped by the super user.

**Q. Who is a super user?**

Ans. The superuser would be able to add projects and provide user rights to an employee associated with the company after login.

**Q. Can the superuser add multiple employees on behalf of the company?**

Ans. Yes, a super user can add multiple employees on behalf of the company.

**Q. Can the mapped consultants directly apply on behalf of the company?**

Ans. No. Mapped consultants cannot directly apply on behalf of the company.